

Postal Address

P.O. Box 1329
Rivonia, 2128
South Africa

Physical Address

270 George Rd
Noordwyk
Midrand 1687

Contact

Call Centre: 0860 100 221
Telephone: 011 217 0600
Fax: 011 789 7745



Dear Valued Stakeholders

SUBJECT: PROGRESS ON MANDATORY GRANT PAYMENTS

1. The above subject refers.
2. Further to our previous communication dated 14 November 2025 regarding the Culture, Arts, Tourism, Hospitality and Sport Sector Education and Training Authority (CATHSSETA) challenges affecting the processing of Mandatory Grant payments, we wish to provide an update on the status of the matter.
3. While progress has been made in addressing the identified technical and integration issues, the CATHSSETA Integrated Management System (CIMS) has not yet been fully stabilised to enable the processing of the outstanding Mandatory Grant payments for the affected quarters.
4. Based on the current remediation and progress achieved to date, we anticipate that outstanding payments will be processed and finalised by 31st March 2026.
5. We sincerely regret the continued delay and acknowledge the impact this has had on our levy-paying employers.
6. Kindly be assured that this matter remains a priority at the executive level, with monitoring mechanisms in place to ensure completion within the revised timeframe.
7. At CATHSSETA, we remain committed to transparent communication and will continue to provide progress updates until the matter is fully resolved.
8. For any further queries or assistance, please contact:
 - Nomhle Shabangu at Nomhle@cathsseta.org.za
 - Nthabi Maluleka at Nthabi@cathsseta.org.za
 - Tebogo Mohulatsi at Tebogo@cathsseta.org.za

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9. We sincerely apologise for the inconvenience being caused.

Yours in skills development.

Mr MARKS THIBELA

CHIEF EXECUTIVE OFFICER

DATE: 21/02/2026

Board Chairperson: Dr K.T. Mbele

Board Members: Mr S. T. Mathibeng • Ms M. J. du Plessis • Mr P. S. Tshwete • Mr S. Z. Mhlanga • Ms M. Roy • Mr M. S. Tshonti
Ms P. N. Mbambo • Mr J. N. Ntuli • Ms D. F. Monaledi • Ms N. M. Tshikwatamba
Dr S. Ngomane • Mr B. E. Hendricks • Ms R. Phiri • Ms T. Mkhosana